TOLLING BODY
for the
LOUISVILLE-SOUTHERN INDIANA OHIO RIVER BRIDGES PROJECT

PUBLIC MEETING

December 18, 2017
1:30 P.M.
Sheraton Riverside Hotel
Ballroom
700 West Riverside Drive
Jeffersonville, Indiana

APPEARANCES

Joe McGuinness
COMMISSIONER OF INDIANA
DEPARTMENT OF TRANSPORTATION

Dan Huge
FINANCE DIRECTOR
INDIANA FINANCE AUTHORITY

Greg Thomas
SECRETARY
KENTUCKY TRANSPORTATION CABINET

William M. Landrum, III
VICE-CHAIR, KENTUCKY PUBLIC
TRANSPORTATION INFRASTRUCTURE
AUTHORITY

Charles Buddeke
KENTUCKY PUBLIC TRANSPORTATION
INFRASTRUCTURE AUTHORITY

Kerry Stemler
INDIANA FINANCE AUTHORITY

CAPITAL CITY COURT REPORTING
TERRI H. PELOSI, COURT REPORTER
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AGENDA

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MOTION TO APPROVE
MINUTES OF NOVEMBER
30, 2016 ...........PAGE 4, LINE 7

MR. BURDEKE: So moved.
MR. HUGUE: Do I have a second?
MR. LANDRUM: Second.
MR. HUGUE: Any discussion? Not seeing so, all those in favor, aye. It's approved.

MOTION TO ADOPT RESOLUTION
JB-2017-2: AMENDMENT TO
BUSINESS RULES........PAGE 9, LINE 2

MR. LANDRUM: I'll make the motion.
MR. STEMLER: Second.
MR. HUGUE: All those in favor. Resolution TB 2017-2 is approved.

MOTION TO ADJOURN ....PAGE 9, LINE 11

MR. McGUIINNESS: So moved.
MR. HUGUE: Do I have a second?
MR. BURDEKE: Second.
MR. HUGUE: All in favor. The meeting is adjourned.
MR. HUGE: It's 1:30. So, we will go ahead and call this meeting of the Tolling Body for the Louisville-Southern Indiana Ohio River Bridges Project to order.

The first course of business is approval of the previous minutes.

MR. BUDDEKE: So moved.

MR. HUGE: Do I have a second?

MR. LANDRUM: Second.

MR. HUGE: Any discussion? Not seeing so, all those in favor, aye. It's approved.

We did introductions of the Joint Board members. So, I'm not going to have us introduce ourselves a second time, but I'd like the two additional members that have joined us to introduce themselves quickly for everyone since we do have new faces here.

MR. STEMLER: Kerry Stemler. I formerly served on the Indiana Finance Authority. I resigned from that recently to go on Ivy Tech's State College Board but Governor Holcomb asked me to keep my seat here on the Tolling Body. So, I graciously said yes.

MR. HUGE: And the IFA is happy you're continuing to do that, Mr. Stemler.

MR. STEMLER: Thank you.
MR. BUDDEKE: I'm Charles Buddeke.
I am the KPTIA representative on this Board.

MR. HUGE: All right. So, we're
going to move right into the resolutions. Resolution TB
2017-1 is going to be tabled. We're going to continue
to follow the Bylaws where it says we meet no less
frequently than yearly. So, there will be no action
taken on that resolution.

We're going to move into
Resolution TB 2017-2. I think this has some changes
that are intended to improve the customer service
offerings, some flexible payment options and a few other
things.

Again, sorry. Megan and Scott, do
you want to introduce yourselves first and then somebody
walk through this real quick? My apologies.

MR. ADAMS: Sure. Scott Adams,
Director of Tolling for INDOT.

MS. McCLAIN: And I'm Megan
McClain, the Innovative Finance Manager for the Kentucky
Transportation Cabinet.

Do you just want me to go through
the resolution a little bit?

MR. HUGE: Walk through it for us
and give us a little more detail.
MS. McCLAIN: Absolutely. This resolution amends the business rules which were adopted last year by this Board as part of the Toll Policy Agreement.

The vast majority of the changes to the business rules could be approved without meeting of this Board just through the procedures that are set forth in the Toll Policy Agreement; but because we did have a few that affected revenue and did provide what I know is very important to this Board, improvements to customer service, we did want to have a formal vote on it.

The main thing is that in listening to our customers, we heard over and over again that people wanted to be able to pay their toll bill without having to wait for their invoice to arrive. They wanted to be able to pay just using their license plate number online.

So, this resolution adds that functionality. That development will begin and we'll hopefully have that available to customers in the near future.

Also, we do have an administrative hearing process. And of the four administrative hearings we have had requested to date, three of them
have been people who were required to cross the toll bridge because of a traffic incident. There was an example when there was a big glue truck that fell over and blocked traffic.

So, this also gives us the ability to waive tolls, and this is the only instance where we can waive tolls. There are instances where we have the ability to waive fees, but this gives the Tolling Body representatives, me and Scott Adams, the ability to waive tolls in instances where traffic authority, the police or someone from our transportation districts directs traffic across the bridge.

So, we're really excited about those. The rest of them are very technical, weedy things that don't really affect customer service directly. It's more just trying to make the technical requirements match the way the system came together.

With that said, are there any questions?

MR. BUDDEKE: How does that actually work? You have an accident. The people, then, go across and they're tolled. What is the process?

MS. McCLAIN: We have a dispute process. So, anyone who feels they were tolled in error or tolled unfairly can call RiverLink and dispute their
toll. And in these instances, once the traffic incident
is cleared up, we will get a certification from that
traffic control organization, the police or the district
office certifying that from "x" date on this time to "x"
date on this time, people were forced.

So, if you dispute your toll and
your crossing was during that time frame, that toll
would be waived.

MR. STEMLER: Megan, I've got a
question. The license plate, the ability to pay that
toll by license plate, I just would want to make sure
that it's fully vetted and tested for its accuracy
before we roll something out.

Given the challenges we've had,
the last thing any of us want to do is put something
else into place that doesn't work really well.

MS. McCLAIN: Yes, sir, and that's
why I definitely did not give a firm deadline on when we
will have that because we do want to make sure that it
is tested to everyone's satisfaction before we roll
anything out to the public.

MR. STEMLER: Thank you.

MS. McCLAIN: Any other questions?

MR. HUGE: Any further discussion?

Not seeing any, do I have a motion to approve Resolution
TB 2017-2?

MR. LANDRUM: I'll make the motion.

MR. STEMLER: Second.

MR. HUGE: All those in favor.

Resolution TB 2017-2 is approved.

I don't believe we have any Old Business before the Board.

I guess I would like to know if there's a motion to adjourn?

MR. McGUINNESS: So moved.

MR. HUGE: Do I have a second?

MR. BUDGEKE: Second.

MR. HUGE: All in favor. The meeting is adjourned.

MEETING ADJOURNED
STATE OF KENTUCKY  
COUNTY OF FRANKLIN

I, Terri H. Pelosi, a notary public in and for the state and county aforesaid, do hereby certify that the foregoing pages are a true, correct and complete transcript of the proceeding taken down by me in the above-styled matter taken at the time and place set out in the caption hereof; that said proceedings were taken down by me in shorthand and afterwards transcribed by me; and that the appearances were as set out in the caption hereof.

Given under my hand as notary public aforesaid, this the 2nd day of January, 2018.

[Signature]
Notary Public  
State of Kentucky at Large