

**ORIGINAL**

TOLLING BODY  
for the  
LOUISVILLE-SOUTHERN INDIANA OHIO RIVER BRIDGES PROJECT

PUBLIC MEETING

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December 18, 2017  
1:30 P.M.  
Sheraton Riverside Hotel  
Ballroom  
700 West Riverside Drive  
Jeffersonville, Indiana

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APPEARANCES

Joe McGuinness  
COMMISSIONER OF INDIANA  
DEPARTMENT OF TRANSPORTATION

Dan Huge  
FINANCE DIRECTOR  
INDIANA FINANCE AUTHORITY

Greg Thomas  
SECRETARY  
KENTUCKY TRANSPORTATION CABINET

William M. Landrum, III  
VICE-CHAIR, KENTUCKY PUBLIC  
TRANSPORTATION INFRASTRUCTURE  
AUTHORITY

Charles Buddeke  
KENTUCKY PUBLIC TRANSPORTATION  
INFRASTRUCTURE AUTHORITY

Kerry Stemler  
INDIANA FINANCE AUTHORITY

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**CAPITAL CITY COURT REPORTING**

TERRI H. PELOSI, COURT REPORTER  
900 CHESTNUT DRIVE  
FRANKFORT, KENTUCKY 40601  
**(502) 223-1118**

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## AGENDA

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1. Approval of Minutes of Previous Meetings .....	4
2. Introduction of new Tolling Body members.....	4 - 5
3. Consideration of Resolution TB-2017-1: Amendment to Bylaws .....	5
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MOTION TO APPROVE  
MINUTES OF NOVEMBER

30, 2016 .....PAGE 4, LINE 7

MR. BUDDEKE: So moved.

MR. HUGE: Do I have a second?

MR. LANDRUM: Second.

MR. HUGE: Any discussion? Not seeing so, all  
those in favor, aye. It's approved.

MOTION TO ADOPT RESOLUTION

JB-2017-2: AMENDMENT TO

BUSINESS RULES.....PAGE 9, LINE 2

MR. LANDRUM: I'll make the motion.

MR. STEMLER: Second.

MR. HUGE: All those in favor. Resolution TB  
2017-2 is approved.

MOTION TO ADJOURN ...PAGE 9, LINE 11

MR. MCGUINNESS: So moved.

MR. HUGE: Do I have a second?

MR. BUDDEKE: Second.

MR. HUGE: All in favor. The meeting is  
adjourned.

1 MR. HUGE: It's 1:30. So, we will  
2 go ahead and call this meeting of the Tolling Body for  
3 the Louisville-Southern Indiana Ohio River Bridges  
4 Project to order.

5 The first course of business is  
6 approval of the previous minutes.

7 MR. BUDDEKE: So moved.

8 MR. HUGE: Do I have a second?

9 MR. LANDRUM: Second.

10 MR. HUGE: Any discussion? Not  
11 seeing so, all those in favor, aye. It's approved.

12 We did introductions of the Joint  
13 Board members. So, I'm not going to have us introduce  
14 ourselves a second time, but I'd like the two additional  
15 members that have joined us to introduce themselves  
16 quickly for everyone since we do have new faces here.

17 MR. STEMLER: Kerry Stemler. I  
18 formerly served on the Indiana Finance Authority. I  
19 resigned from that recently to go on Ivy Tech's State  
20 College Board but Governor Holcomb asked me to keep my  
21 seat here on the Tolling Body. So, I graciously said  
22 yes.

23 MR. HUGE: And the IFA is happy  
24 you're continuing to do that, Mr. Stemler.

25 MR. STEMLER: Thank you.

1 MR. BUDDEKE: I'm Charles Buddeke.  
2 I am the KPTIA representative on this Board.

3 MR. HUGE: All right. So, we're  
4 going to move right into the resolutions. Resolution TB  
5 2017-1 is going to be tabled. We're going to continue  
6 to follow the Bylaws where it says we meet no less  
7 frequently than yearly. So, there will be no action  
8 taken on that resolution.

9 We're going to move into  
10 Resolution TB 2017-2. I think this has some changes  
11 that are intended to improve the customer service  
12 offerings, some flexible payment options and a few other  
13 things.

14 Again, sorry. Megan and Scott, do  
15 you want to introduce yourselves first and then somebody  
16 walk through this real quick? My apologies.

17 MR. ADAMS: Sure. Scott Adams,  
18 Director of Tolling for INDOT.

19 MS. McCLAIN: And I'm Megan  
20 McClain, the Innovative Finance Manager for the Kentucky  
21 Transportation Cabinet.

22 Do you just want me to go through  
23 the resolution a little bit?

24 MR. HUGE: Walk through it for us  
25 and give us a little more detail.

1 MS. McCLAIN: Absolutely. This  
2 resolution amends the business rules which were adopted  
3 last year by this Board as part of the Toll Policy  
4 Agreement.

5 The vast majority of the changes  
6 to the business rules could be approved without meeting  
7 of this Board just through the procedures that are set  
8 forth in the Toll Policy Agreement; but because we did  
9 have a few that affected revenue and did provide what I  
10 know is very important to this Board, improvements to  
11 customer service, we did want to have a formal vote on  
12 it.

13 The main thing is that in  
14 listening to our customers, we heard over and over again  
15 that people wanted to be able to pay their toll bill  
16 without having to wait for their invoice to arrive.  
17 They wanted to be able to pay just using their license  
18 plate number online.

19 So, this resolution adds that  
20 functionality. That development will begin and we'll  
21 hopefully have that available to customers in the near  
22 future.

23 Also, we do have an administrative  
24 hearing process. And of the four administrative  
25 hearings we have had requested to date, three of them

1 have been people who were required to cross the toll  
2 bridge because of a traffic incident. There was an  
3 example when there was a big glue truck that fell over  
4 and blocked traffic.

5 So, this also gives us the ability  
6 to waive tolls, and this is the only instance where we  
7 can waive tolls. There are instances where we have the  
8 ability to waive fees, but this gives the Tolling Body  
9 representatives, me and Scott Adams, the ability to  
10 waive tolls in instances where traffic authority, the  
11 police or someone from our transportation districts  
12 directs traffic across the bridge.

13 So, we're really excited about  
14 those. The rest of them are very technical, weedy  
15 things that don't really affect customer service  
16 directly. It's more just trying to make the technical  
17 requirements match the way the system came together.

18 With that said, are there any  
19 questions?

20 MR. BUDDEKE: How does that  
21 actually work? You have an accident. The people, then,  
22 go across and they're tolled. What is the process?

23 MS. McCLAIN: We have a dispute  
24 process. So, anyone who feels they were tolled in error  
25 or tolled unfairly can call RiverLink and dispute their

1 toll. And in these instances, once the traffic incident  
2 is cleared up, we will get a certification from that  
3 traffic control organization, the police or the district  
4 office certifying that from "x" date on this time to "x"  
5 date on this time, people were forced.

6 So, if you dispute your toll and  
7 your crossing was during that time frame, that toll  
8 would be waived.

9 MR. STEMLER: Megan, I've got a  
10 question. The license plate, the ability to pay that  
11 toll by license plate, I just would want to make sure  
12 that it's fully vetted and tested for its accuracy  
13 before we roll something out.

14 Given the challenges we've had,  
15 the last thing any of us want to do is put something  
16 else into place that doesn't work really well.

17 MS. McCLAIN: Yes, sir, and that's  
18 why I definitely did not give a firm deadline on when we  
19 will have that because we do want to make sure that it  
20 is tested to everyone's satisfaction before we roll  
21 anything out to the public.

22 MR. STEMLER: Thank you.

23 MS. McCLAIN: Any other questions?

24 MR. HUGE: Any further discussion?

25 Not seeing any, do I have a motion to approve Resolution



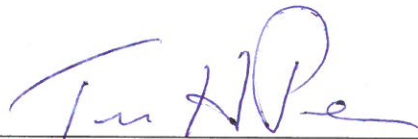
1 TB 2017-2?  
2  
3 MR. LANDRUM: I'll make the  
4 motion.  
5 MR. STEMLER: Second.  
6 MR. HUGE: All those in favor.  
7 Resolution TB 2017-2 is approved.  
8 I don't believe we have any Old  
9 Business before the Board.  
10 I guess I would like to know if  
11 there's a motion to adjourn?  
12 MR. MCGUINNESS: So moved.  
13 MR. HUGE: Do I have a second?  
14 MR. BUDDEKE: Second.  
15 MR. HUGE: All in favor. The  
16 meeting is adjourned.  
17 MEETING ADJOURNED  
18  
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25

STATE OF KENTUCKY

COUNTY OF FRANKLIN

I, Terri H. Pelosi, a notary public in and for the state and county aforesaid, do hereby certify that the foregoing pages are a true, correct and complete transcript of the proceeding taken down by me in the above-styled matter taken at the time and place set out in the caption hereof; that said proceedings were taken down by me in shorthand and afterwards transcribed by me; and that the appearances were as set out in the caption hereof.

Given under my hand as notary public aforesaid, this the 2nd day of January, 2018.



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Notary Public  
State of Kentucky at Large

My commission expires February 10, 2021.