



ADMINISTRATIVE HEARING FORM

If the owner of a vehicle does not agree with the resolution of a Toll Dispute, the owner may request an administrative hearing pursuant to KRS 13B, 202 KAR 10:030, KRS Chapter 13B, and 135 IAC 4-9-3. The request for a hearing must be submitted within 30 days of the date on the toll dispute response notification.

If the vehicle owner has not completed the Toll Dispute process (refer to www.RiverLink.com for information), the owner is not eligible to request an administrative hearing.

Please include this form along with 1) a copy of your toll dispute response notification, 2) bill or statement with disputed transactions clearly marked, and 3) any additional information you would like to provide.

You may request an Administrative Hearing via mail or email to RiverLink (see addresses below). Keep a copy of all documentation for your records.

Mail: The Kentucky Public Transportation Infrastructure Authority or Email: riverlinkadminhearings@ky.gov
Attn: SHE Office
200 Metro Street
Frankfort, KY 40622

The Kentucky Public Transportation Infrastructure Authority will assign an administrative hearing officer who will respond to your request. For any questions regarding administrative hearing requests, call the RiverLink Customer Service Center at 1-855-RIV-LINK (1-855-748-5465).

Complete the information as it appears on your RiverLink bill and toll dispute response notification.

First Name:	<input type="text"/>	License Plate State:	<input type="text"/>
Last Name:	<input type="text"/>	License Plate Number:	<input type="text"/>
Phone Number:	<input type="text"/>	RiverLink Account Number:	<input type="text"/>
Email Address:	<input type="text"/>	Riverlink Bill Number:	<input type="text"/>
Mailing Address:	<input type="text"/>	Case ID:	<input type="text"/>
City, State, ZIP:	<input type="text"/>		

Check the reason you initially submitted a Toll Dispute Form.

- Billing Error
- Vehicle was sold
- Vehicle was leased or rented
- Vehicle was stolen
- Other _____

As the owner of the vehicle listed on the toll bill or RiverLink statement, I have indicated by selecting one of the options above that I am not responsible for the toll transaction(s) documented.

Name (Type or Print Legibly): _____ Signature: _____ Date: _____