



ADMINISTRATIVE HEARING FORM

If the owner of a vehicle does not agree with the resolution of a Toll Dispute, the owner may request an administrative hearing pursuant to KRS 13B, 202 KAR 10:030, KRS Chapter 13B, and 135 IAC 4-9-3. The request for a hearing must be submitted within 30 days of the date on the Toll Dispute Response notification.

If the vehicle owner has not completed the Toll Dispute process (refer to www.RiverLink.com for information), the owner is not eligible to request an administrative hearing.

Please include this form along with 1) a copy of your toll dispute response notification, 2) invoice or statement with disputed transactions clearly marked, and 3) any additional information you would like to provide. No attachments are required with an administrative hearing request.

You may request an Administrative Hearing via mail or email to RiverLink (see addresses below). Keep a copy of all documentation for your records.

Mail: The Kentucky Public Transportation Infrastructure Authority or Email: riverlink.inquiry@riverlink.com
Attn: Amanda Spencer
200 Metro Street
Frankfort, KY 40622

The Kentucky Public Transportation Infrastructure Authority will assign an administrative hearing officer who will respond to your request. If you have any questions regarding administrative hearing requests, call the RiverLink Customer Service Center at 1-855-RIV-LINK (1-855-748-5465).

Complete the information as it appears on your RiverLink invoice and toll dispute response notification.

First Name:	
Last Name:	
Street Address:	
Toll Notice Reference No.: or	
RiverLink Account No.:	
Dispute No:	

City:	
State:	
Zip Code:	
License Plate State:	
License Plate Number:	
Dispute Resolution Date:	

Check the reason you initially submitted a Toll Dispute Form.

- Vehicle was sold
- Vehicle was leased or rented
- Vehicle was stolen
- Billing Error
- Other _____



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As the owner of the vehicle listed on the toll notice or RiverLink statement, I have indicated by selecting one of the options above that I am not responsible for the toll transaction(s) documented.

Name (Type or Print Legibly): _____ Signature: _____ Date: _____