

**KENTUCKY-INDIANA JOINT BOARD  
FOR THE  
LOUISVILLE-SOUTHERN INDIANA OHIO RIVER BRIDGES PROJECT  
July 31<sup>st</sup>, 2025**

Members in attendance:   Lyndsay Quist, Commissioner, INDOT  
                                  Geri Grigsby, Vice Chair, KPTIA  
                                  Jim Gray, Secretary, KYTC  
                                  Dan Huge, Director, IFA

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The meeting was called to order at 11:00AM by Indiana Department of Transportation, Commissioner Lyndsay Quist. Matt Fulkerson called the roll and confirmed a quorum.

The first item on the agenda was approval of the January 18, 2024 meeting minutes. A motion was made by IFA Director Dan Huge and a second by Secretary Jim Gray. The minutes were approved unanimously.

The next item on the agenda was consideration of Resolution JB-2025-01 - Authorization for the IFA to execute TransCore Change Order 2 related to the IAG 1.60 upgrade. Chair Lyndsay Quist referred to Matt Fulkerson to discuss the Change Order. Matt Fulkerson acknowledged the exceptional partner TransCore has been while managing the transition of roadside providers. He also recognized the quality of their work and the efficiencies they have achieved with the roadside architecture. Then he explained that the EZPASS Group upgraded their software to version 1.60 necessitating the states to adapt to this change, at a cost of \$32,582.00. Mr. Huge acknowledged, and Secretary Jim Gray echoed the good partnership with TransCore and expressed appreciation for their diligent work. A motion was made by Dan Huge and a second by Secretary Gray. The resolution was approved unanimously.

The next item on the agenda was consideration of Resolution JB-2025-2- Authorization for the IFA to execute Perdue Brandon Change Order 2 related to the contract term. Chair Lyndsay Quist referred to Matt Fulkerson to discuss the Change Order. Mr. Fulkerson explained that to date, Perdue Brandon, LLP has not been authorized to begin performing the contracted services. He went on to describe how the changes to the contract included the four-year contract period commencing upon the first collection referral, as well as updated Joint Board Representative information. Chair Quist asked for comments, none were provided. Dan Huge made a motion to approve the Resolution and Geri Grigsby seconded. The resolution passed unanimously.

The next item on the agenda was the consideration of Resolution JB-2025-3 – Ratification of KYTC - Parsons Public Relations Contract. Chair Lyndsay Quist referred to Matt Fulkerson to discuss the Resolution. Mr. Fulkerson explained that the resolution would ratify and approve extension of the contract for terms allowed within the original contract. Dan Huge and Secretary Gray expressed sincere appreciation for the Parson's good work. Dan Huge made a Motion to pass the resolution and Secretary Gray seconded. The resolution was approved unanimously.

The next item on the agenda was consideration of Resolution JB-2025-4- Ratification of KYTC-Fieldtrip Marketing Contract. Chair Lyndsay Quist referred to Matt Fulkerson to discuss the Resolution. Mr. Fulkerson explained that the resolution would ratify and approve extension of the contract for terms allowed within the original contract. Chair Lyndsay Quist made a request for questions or comments and there were none. Dan Huge made a motion to pass the Resolution and Geri Grigsby seconded. The resolution was approved unanimously.

The next item on the agenda was consideration of Resolution JB-2025-5- Ratification of KYTC-LBMC Revenue Control Manager Contract. Chair Lyndsay Quist referred to Matt Fulkerson to discuss the Resolution. Mr. Fulkerson explained that the resolution would ratify and approve extension of the contract for terms allowed within the original contract. Dan Huge acknowledged the good work of Strothman and Co. Secretary Gray made a motion to pass the resolution and Dan Huge seconded. The resolution was approved unanimously.

The next item on the agenda was consideration of Resolution JB-2025-6- Authorization for KYTC to reprocure the Revenue Control Manager Services Contract. Chair Lyndsay Quist referred to Matt Fulkerson to discuss the resolution. Mr. Fulkerson explained that the resolution would grant authority for KYTC to procure these critical services. Dan Huge expressed that this was the right time to start the process to ensure continuity. Dan Huge made a Motion to approve the Resolution and Secretary Gray seconded. The resolution was approved unanimously.

The next item on the agenda was consideration of Resolution JB 2025-7- Authorization of Change Directive 01 to TSP2. Chair Lyndsay Quist referred to Matt Fulkerson to discuss the Resolution. Mr. Fulkerson explained that ETC was contracted on July 1, 2021 to perform services under the Toll Services Agreement. He acknowledged that since then, the Joint Board has authorized six (6) Change Orders to support ETC's success, protect the revenue stream, and enhance customer experience. He emphasized CO 6 stating that it provided additional staffing resources to address initial customer service deficiencies. Mr. Fulkerson explained that due to unacceptable customer service, Change Directive 01 would require ETC to increase their staffing to 86 with 80% of agents being assigned to the phones. Mr. Fulkerson went on to say that the Joint Board expected to spend up to 3 million dollars to support this directive. Further, he reiterated the importance of exceptional customer service and the States commitment to achieving it. Chair Lyndsay Quist opened the floor up for questions and comments. Dan Huge acknowledged the importance of this resolution and said it was a prudent decision. Secretary Gray also acknowledged that this was an appropriate action. Dan Huge made a motion to pass the Resolution and Secretary Gray seconded. The resolution was approved unanimously.

Chair Lyndsay Quist moved to the next agenda item to discuss old business/other discussion. No items were raised for discussion.

Chair Lyndsay Quist asked for a motion to adjourn the meeting. Dan Huge made a motion to adjourn and Secretary Gray seconded. The motion passed unanimously and the meeting was adjourned.

Minutes prepared by Matt Fulkerson.